Prolyphic in
20 Questions

This fifth tools feature focuses on Prolyphic, a translation and localization project management system.

I - Product Information
1. Please provide a short description of your product and/or service.
Prolyphic is a system for managing translation and localization projects. Prolyphic is a Web and browser-based solution that provides the following features: one hosted or enterprise application workflow and project management, file analysis, and advanced translation memory tools. Prolyphic enables a new business model based on large-scale, Web-based sharing of translation memory files. Contributions are paid a royalty when their translations are re-sold through Prolyphic, and companies benefit by accessing a much broader base of translation memory assets that can accelerate their time to market and reduce production costs.

2. What are the most appropriate applications for your product? Who are the targeted users?
Prolyphic provides full flexibility for all translation and localization projects, including multi-lingual Web sites, software and e-commerce applications, and desktop publishing. Targeted users for Prolyphic Enterprise are multi-national corporations and middle market companies that require a flexible, global solution. The Agency version is designed for professional translation and localization agencies. Finally, Prolyphic Studio is aimed at the professional translators and localization experts who need a powerful Web-based workbench for their projects.

II - Product Components
3. Please check which components are part of your technology:

<table>
<thead>
<tr>
<th>Component</th>
<th>Y/N</th>
</tr>
</thead>
<tbody>
<tr>
<td>Translation memory?</td>
<td>Yes</td>
</tr>
<tr>
<td>Software UI Localization?</td>
<td>Yes</td>
</tr>
<tr>
<td>Translation Workflow</td>
<td>Yes</td>
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<tr>
<td>Terminology Management?</td>
<td>Yes</td>
</tr>
<tr>
<td>Machine translation (compatibility)</td>
<td>(planned)</td>
</tr>
<tr>
<td>Web Content Change</td>
<td>No</td>
</tr>
<tr>
<td>Detection?</td>
<td>(planned)</td>
</tr>
<tr>
<td>Multilingual Content Management?</td>
<td>Yes</td>
</tr>
<tr>
<td>Others, please specify...</td>
<td>Yes</td>
</tr>
</tbody>
</table>

4. Does your product include a translation memory engine? If yes, please describe the engine. Does it support fuzzy matching, any benchmarks available, etc.
Yes, Prolyphic includes a translation memory engine as a core component. The proprietary TransSpring™ engine is an engine that achieves high-speed results through the use of a patent-pending sort-search algorithm. This algorithm has been measured to perform up to 100 times faster than the prevailing algorithms. The engine is capable of scaling across multiple servers and very high volume translation databases. Fuzzy matching is planned as one of eight future modules to augment the free base modules in Prolyphic 1.0.
5. Does your product have collaboration features for translator teams and/or publishers and localization service providers?

Yes. Prolyphic provides built-in collaboration because it is a 100% Web-based application that is accessible via the browser. It includes a workflow engine and process that allows a company to establish project rules and templates, parse and analyze projects, assemble teams and distribute projects to them, and then provide real-time monitoring of progress via the Web. Companies, agencies and translators can collaborate seamlessly and cost-effectively with Prolyphic.

6. Does your product have a terminology management component?

Yes.

III - Translation Process

7. How do translators receive translatable content through your system?

Translators receive ready-to-translate files via the Web when they log onto their Prolyphic workbench account. Files are ready to translate immediately and are presented in a “source-target” format via the browser.

8. Does your product automate the translation/localization workflow? If yes, how. Does it support exceptions, escalation, manual override, etc. Is the workflow system centralized or decentralized, can it survive loss of a server, etc.

Yes, Prolyphic allows you to establish rules and assets that are applied automatically to each project. Once applied, the rules and the project flow through a tightly integrated process that analyzes files, accesses translation memory assets, analyzes budgets and costs, and projects timelines and workflows. These elements are then tracked in real-time via the Web. Prolyphic supports exceptions with a manual override feature that allows you to “roll back” a project and reset the parameters. Additionally, translators have multiple check-points where they can review the translation memory matches. Project managers can intervene at any point during a project in order to modify discrete elements. The workflow system is centralized via secure server and is backed with a redundant system.

9. What level of translation job status tracking and job management is available to the client?

Prolyphic's Web-based system allows the project manager to peer directly into the project and track the status of every translation dynamically. Access to all active and in-progress files is gained through the project workbench and is updated each time a portion of the project is saved by the translator or localization supplier.

10. How does the technology support review and validation processes?

Project managers have complete access to all their projects via their desktop account, and translators can review and check translations dynamically at any point during the process. This is a primary advantage of a Web-based application that provides for dynamic project management.

11. How does the technology support translation of frequently updated (Web) content?

Each content revision is scheduled within the system and is compared to existing translation memory files for matches. The final content is managed in a pre-set project workflow and is assigned as needed to translators.

12. Can “translation jobs” be created? If yes, how? How are these jobs submitted to translators?

Yes. A translation agency or company can completely manage and set up translation jobs with Prolyphic. Project parameters and settings are first established, followed by a file analysis and the assignment of resources, both internal and external. If desired, the project can be ported to a dynamic marketplace of suppliers who will bid on the project. Costs and bids are arranged in the system and then compared before work begins.
Jobs are submitted to translators via the Web and are accessed each time they log onto their desktop account in Prolyphic.

IV - Technical Specifications

13. Which file types and content types are supported, for example FrameMaker, HTML, RTF, RC, etc?

1. Web: .asp, .htm, .html, .js, properties, .rc, .txt, .vbs, .xml
2. Graphic: .bmp, .gif, .jpg, .tif, .xbm, .spn
3. DTP: .mif, .rtf

14. Is your product directly or indirectly compatible with any third-party systems such as content management applications? Which ones?

Yes. Prolyphic is indirectly compatible with any major content management application such as Interwoven, Vignette, Greystone or Documentum.

15. What language types are supported: single-byte, double-byte, bidi? Is the technology Unicode compliant?

All major language types are supported including single-byte, double-byte and bidi (future module). Prolyphic is Unicode compliant.

16. On what platforms does the system run; on what platform is it administered?

The system runs on a Unix / Sun Solaris platform and is administered via the Web.

V - Implementation

17. How long are average implementation times?

For the Enterprise version the implementation time can be 3 to 5 days. Multi-site server installations can obviously extend the implementation time.

For the Agency or hosted version the implementation time is almost immediate. Project managers, staff and suppliers can access the application immediately after an account is established.

18. What is the pricing model for the technology? What is the average cost?

Prolyphic is available in a very cost-effective and affordable pricing model. The Enterprise base license is only $75,000, with an average cost of $125,000 for full implementation of the five base modules. Additional modules will range from $30,000 to $50,000. Additionally, each customer must pay annual maintenance fees.

Prolyphic Agency pricing is flexible and is based on anticipated and contracted volume, and ranges from $600 to $6,000 per month.

In both of these products the customer can purchase “specialty” translation memory from other contributing sources, averaging .15 cents per word purchased.

Prolyphic Studio, for the professional translator, can be accessed for as little as $9.95 per month, or discounted further for an annual fee. An additional per-project fee may be charged for larger projects (in total word count) that exceed the base license maximum.

19. What other products/services are offered in conjunction to the technology?

Prolyphic provides full product support and engineering services, along with training and maintenance/support packages. For pricing information on these services please contact Prolyphic directly.

20. Where can more information on the technology be found? Is a demo version available?

More information can be found at www.prolyphic.com. For a simplified product demo click on the “take a tour” link. A more detailed product demo is available via the Web by appointment. Contact Prolyphic via our Web site for more information.